



Juliette Cookie Program Information

Juliettes are individually registered Girl Scout members. GSHPA is required to make certain adjustments to the Juliette Product Program experience to stay in accordance with guidelines. Here is what you need to know about Juliettes in relationship to the Cookie Program.

Juliette members must be registered for the current Girl Scouts membership year in order to participate in Product Programs.

Juliette Responsibilities

- Parents/caregivers of Juliettes are not required to be registered Girl Scout members or submit background clearances to GSHPA, but both are encouraged in the event a parent/caregiver wants to volunteer with Girl Scouts.
- The SUCC will be the main source of support for Juliettes and families.
- Juliettes must complete specific Juliette training and agreement found in gsLearn.
- Juliettes will be assigned a 4-digit “troop” number in Smart Cookies™. This number could vary from year to year and program to program and is only used for Product Programs.
- Juliettes can set up their own site in Digital Cookie and can participate in both in-person and online sales.
- Juliettes collect cookie money from customers’ in-person orders. All monies are paid direct to GSHPA by the Juliette payment deadline of April 19th. Payments can be accepted as check or money order, or phone payment using a credit/debit card.
- Emails will be sent to all Juliettes with total payment due.
- Proceeds are calculated in a different manner than troop proceeds and are issued to Juliettes in the form of GO! Dough.

SUCC Responsibilities for Juliettes:

- Provide Juliette families with a Cookie Program Guide, Order Card, Recognition Insert, and money envelope.
- Once the Juliette family has submitted the Cookie Juliette Manager Agreement, they will be uploaded into Smart Cookies™ and Digital Cookie with a 4-digit troop number.
- Provide support and assistance with the Smart Cookies™ and Digital Cookie as needed.
- Ensure Juliette Families are informed or when/where to pick up materials, cookies, and rewards.