

Improvements to Retail Experience Continue

February 19, 2010

Improvements to the Girl Scouts in the Heart of Pennsylvania retail experience continue and we are pleased to share the following updates with you:

New Online Store Coming Soon

Plans to unveil the new “look and feel” of the online store are still on track for late March/early April. We appreciate your patience as we continue to work diligently to pull together a new online experience that will make it easier for you to find the Girl Scout essential materials you want and need 24 hours a day/7 days a week with minimal extra steps.

Free Shipping Continues Through March 21

While the new online store is still in process, free shipping has once again been extended and will be applied to all orders placed through March 21, 2010.

New Store Hours

Beginning on March 1, 2010, the Council store in Harrisburg will have new hours and will be open every Thursday, Friday and Saturday from 10 am – 3 pm.

Phone Orders

Not an internet shopper, but still want the convenience of placing your order from your home or office? Also beginning March 1, 2010, our friendly retail staff will be available to assist with your phone orders Monday – Friday from 9 am – 5 pm.

More in the Works

Future shipping charges on online and phone orders are still under consideration as is the feasibility of offering a variety of payment options on online and phone orders (checks, troop accounts, cookie dough, etc). Plans to pilot the traveling trunk are also moving forward and we'll continue to keep you posted on our progress.

As always, your opinion continues to be important to us and we encourage you to share your feedback at <http://www.gshpa.org/feedback.html>.