

Product Sales Dough Q & A

The following are guidelines to help you understand the Product Sales Dough earned from the 2012 Cookie sale as it applies to camps, Forever Green programs, and future signature programs. If you have additional questions, please contact your regional Product Sales Associate.

Terms and Conditions

*Product Sales Dough is only good at face value and is non-transferrable in cash. **NO REFUNDS.***

Product Sales Dough may be used to cover the following:

1. *The cost of GSHPA sleep-away camp and Council sponsored Troop Adventure Camps.*
2. *GSHPA signature programs, STAR Center, and Nature Explorers.*
3. *The Harrisburg GSHPA Council Shop, GSHPA Online Shop, and Council sponsored Traveling Stores at Council office locations. (Excludes Camp Trading Posts).*

*Product Sales Dough may **NOT** be used toward the following:*

1. *Service Unit Day Camp.*
2. *Troop and Service Unit camping.*
3. *Destinations.*
4. *A Deposit for Camp.*
5. *Badges, Patches, and other earned recognitions and restricted items (i.e. items restricted to troop leader purchases).*
6. *Camp Trading Posts.*

*Online payments for Camp or Program using the Product Sales Dough is **NOT** available at this time. Product Sales Dough cannot be used as deposit payments for camps or programs.*

*Product Sales Dough is non-transferrable. **No refunds of cash or checks will be issued for credits.***

If Product Sales Dough is lost or stolen, it cannot be replaced.

Product Sales Dough cannot be shared or transferred from girl to girl.

Product Sales Dough must be used by the expiration date, which will be 12 months after date of issue.

*The expiration date will be noted on product dough card. **Additional restrictions may apply.***

Q- What is Product Sales Dough?

A- Product Sales Dough is credit earned through one of the Product Sale Programs. Girls can apply earned Product Sales Dough cards to GSHPA sleep-away camp, GSHPA signature programs such as Forever Green events, and GSHPA online store, GSHPA shop, and GSHPA traveling stores at the Council offices. Product Sales Dough is issued in the form of a “Dough” card from GSHPA.

Q –When you say camp, does that include Service Unit Day Camp?

A- No. Service Unit Day Camps are not considered a GSHPA-sponsored camp. If you have questions on which camps you can apply credit to, please contact the Registration Department.

Q- What is considered a GSHPA signature program?

A- GSHPA signature programs include Forever Green programs. Additional signature programs will be posted at a later date. Product Sales Dough can also be used for TAC Camp, STAR Center, and Nature Explorers.

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Q- How do I use the Product Sales Dough card to register for a program or camp?

A- Payments with Product Sales Dough gift cards can either be mailed to Council (and any cards with remaining balance will be mailed back to the recipient, please provide a self-addressed envelope with your card, no postage necessary) or bring in to the Harrisburg Service Center to make your program or camp payment. **Camp and program payments may not be made online.**

Q- Can I use the Product Sales Dough card towards my camp deposit?

A- No. Product Sales Dough may not be used as the deposit payment. We need the deposit to ensure your daughter's spot for camp.

Q- If I already registered for camp, can I use my Product Sales Dough card toward that camp?

A- Yes and No. Yes, if you have a remaining balance. No, if the camp has been paid in full. GSHPA will not be issuing refunds.

Q- Can I use the Product Sales Dough card at Camp Trading posts?

A- No. We do not have the capability to accept Product Sales Dough cards at Camp.

Q- What if the program or camp is cancelled?

A- A Product Sales Dough card containing the refund amount will be issued to the girl. And she must use the credit by the original expiration date.

Q- Can I use the Product Sales Dough card online?

A- Yes, you may use your Product Sales Dough card for purchases online at the Council store.

Q- I entered my Product Sales Dough card number on the online shop, and it will not accept it?

A- Only enter the first 12 digits of your card on the Gift Card line.

Q- It still will not work on the online shop, HELP!

A- Call the toll-free store number at 1-877-920-1951, if you get the answering system, please leave a message and they will return your message as soon as possible. Please note, any calls placed after store hours on Saturday, Sunday, and Monday will not be returned until Tuesday.

Q- How can I find out my remaining Product Sales Dough card balance?

A- Look on the back of your card, and visit the website listed.

Q- What if my balance goes to zero on my Product Sales Dough card?

A- You may use a credit card or other acceptable payment to pay for the remaining balance.

Q- Can I use my Product Sales Dough card to purchase items online at GSUSA?

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- A- No. The Product Sales Dough Card is issued by Girl Scouts in the Heart of Pennsylvania, therefore, it can only be used in the GSHPA council store in Harrisburg, or at the GSHPA online store located here: <http://shop.gshpa.org/store/>.

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